

Luxie Bounce Co



Terms & Conditions

When hiring commercial equipment, there are always Terms and Conditions (T&C's) that need to be adhered to. Please ensure that you have read through the following and accepted these. We will not be able to hire items to clients who do not agree with our T&C's.

Luxie Bounce Co reserve the right to cancel any booking on the day, or prior to the hire of our equipment if Luxie Bounce deems it unsafe to install and operate equipment due to rain, wet weather, high winds etc. Please note that in order to cancel your booking you need to give us 5 days notice prior to delivery.

ACCESS TO PREMISES:

When Luxie Bounce Co deliver a Bouncy Castle or other hire items to our client, we require good access to the setup area.

- The access area needs to be at least 1.5 metres wide, some of the larger castles require a larger access area than 1.5 meters, if you are unsure, please discuss your premises with us prior to your hire.
- If any of our items need to be taken up or over any stairs, steps or hills, then the client must inform the hirer and it is likely an additional person will need to be present, to help give the hirer's staff a hand in manoeuvring the castle.
- The client must ensure that the hirer have been notified of any tricky or awkward access points or if unsure, it is a good idea to always check and save disappointment on the event/rental day.

USING LUXIE BOUNCE BOUNCY CASTLES:

It is the responsibility of the individuals' who hire the equipment to ensure that the following rules are always adhered to (for the safety of those using the equipment):

1. Strictly NO shoes are to be worn on a bouncy castle and therefore must be removed before getting on a castle.
2. All children (12 years or younger) using or bouncing on a castle must be supervised by at least one parent/guardian aged 18+.
3. Day hireage equates to 5 hours
4. Pick up and pack down hours must be within daylight hours unless prior arranged with Luxie Bounce Co. This may incur an additional charge.
5. In the case of high winds, please ensure that all persons (children or adults) are removed from the bouncy castle and that the bouncy castle is then deflated (turn off the blower), until any high deemed winds have passed or stopped.
6. At no time must anyone on one of the bouncy castles, jump onto or hang off any of the inflatable walls and/or netting on the bouncy castle.
7. At no time should any individual jump off the castle. Please ensure individuals walk off the bouncy castle with care.
8. Ensure no animals; no food or drink; and no smoking or vaping (on or around the castle) occurs at any time.

9. No sharp or dangerous objects are to be taken on the castle, these items could endanger others and be damaging to the castle.
10. The air blower must stay dry and free from hazards at all times. For safety reasons, we cannot allow a hire to proceed if there are high winds or heavy rain on the day. Remember if it rains we both miss out.
11. Do not cover the air blower as it will block the air vent.
12. No walking on the castle when it is not inflated or not fully inflated.
13. Do not inflate or deflate the castle until everyone is off and clear of the castle.
14. Do not overload the castle with too many people at one time.
15. A recommended load would be a maximum of 8 under 5 years on the 3X3, a max of 10 under 13 years on the 4x4
16. Bouncing on the castles can be dangerous and hazardous and all precautions must be taken into consideration and followed out with common sense by the parent/guardian/hirer.
17. The castle deliverer, owners, and company will not be held responsible or liable in any case of injury, being major or minor, caused in relation to the bouncy castle, and it will be at the jumpers risk or the parent/guardians/or hirers risk and expense.
18. Any loss of equipment or damage made to the castle or equipment will be held liable at the hirer's expense (the person who agrees to this document).
19. Any person held responsible of the hire of this castle must be aged 18+
20. We accept only cash or bank deposits upfront payments upon booking confirmation and before delivery of the castle.
21. Please note prices and availability are subject to change without notice. Although we try to assure accuracy, Luxie Bounce Co cannot be responsible for typographical or photo error on our website or any other publication.
22. Any attachments to the castles, including balloon garlands, must be done by a professional. Any damage to the castle due to attachments the hirer will be held liable for repair costs.
23. BOND: A copy of your Driver's License or suitable ID will be needed prior to or on-the-day of your booking.

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